**Derby Road Health Centre Patient Participation Group**

**Minutes of meeting 28th February 2017, at 5017pm**

**Present :**  Rob Kirkwood (Chair), Darshan Singh Nunwa, Harbhajan Kaur Nunwa, Margaret Gotheridge, Dawn Hazle, Patrick Randle, Rupert Sadler, Mary Stokes and Ann Ceurstemont (Minutes).

**Apologies:** Mrs Randle, Mrs Sadler, Stephen Hyde, Nikki Wood, Anna Benner

**Minutes of previous meeting.** These were agreed to be correct**.**

**Arising from minutes.** The practice needs more patient surveys by the end of March and asked us to help with this. We felt that the practice needed to advertise these more efficiently and to make their purpose clear. Only one PPG member had had the survey drawn to their attention by a member of DRHC staff. The PPG would help if the practice were seen to do this. Rob will ask DRHC for more information.

**Update on Merger with Lenton Medical Centre.** This is going ahead. The Open Day was successful. We would like to see the new patient leaflet before it is printed.

Rob passed on the following report from Nikki:

Regards the merger all going ahead as planned, all now agreed by the CCG and the staff consultations with the Lenton staff transferring have been completed.

Dr Alawale will be joining as a partner as of 01/04/17 and will be working 8 sessions at DRHC across 4 days (Wednesday as his non-working day).

The new practice nurse Sarah starts on 27/02/17 and is providing additional hours to support the 20% increase in patient numbers.

There has been no opposition to the merger from patients and all feedback has been positive.

Emma Bravery met with the director of Boots Pharmacy on Monday to implement a plan to ensure a smooth transition.

We will be producing a new patient leaflet prior to Apr for LMC patients transferring over to ensure that they are seen by the correct clinician. Basically ensuring that they utilise triage and the nurse appointments as opposed to accessing GP appointments unnecessarily, as previously Dr Alawale has managed long terms conditions and does diabetic reviews etc. where at DRHC these are carried out by the nursing team.

I have a meeting with the landlord and CCG on Thursday to discuss plans for extending the premises and car park so will feedback anything relevant from the meeting.

I hope you have a productive meeting and thank you to all of the PPG members for their support throughout this process and for taking the time to attend the open day.

There was a discussion of the electronic prescription service. We would like to know how it works and the timeline involved. Rob will ask DRHC for more information.

**The PPG after the merger.**  Hopefully we will integrate well but this could not be progressed as there were no representatives from Lenton Medical Centre present.

**Nottingham City PPG event on 15 March.**

Phil Pendleton and Mary Stokes are able to attend and will report back to the PPG.

**Nottinghamshire Sustainability and Transformation Plan**. Rob explained the concept of STPs and gave everyone an explanatory booklet to look at. We noted that there is a wider political context to these but that there are also practical ways in which DRHC and its PPG can use the STP process to help further enhance services to DRHC patients.

**PPG Activities: What do we do next?** There are ongoing issues to do with the patient survey, STP, the PPG event and the merger with LMS. This is sufficient to be going on with.

**AOB.** A member asked if the practice would be open on Saturday mornings as LMC is but we have no information on this. Rob will forward copies of e-mails from NAPP and Public Face and we can sign up if we want.

**Date of Next Meeting.** Thursday 27 April at 2pm